

**NF/SGVHS OPC-CBOC**  
**Emergency Severity Index (ESI) Refresher/Initial/Clinical Access Unit Competency**  
**For OPC/CBOC Registered Nurses**

**OBJECTIVES**

1. Identify the five-level triage scale of the Emergency Severity Index (ESI)
2. Describe the ESI Triage Algorithm
3. Identify resources that would affect the algorithm
4. Verbalize the process involved in patient transfers

**AGENDA**

1. Introduction to the Emergency Severity Index (ESI)
2. ESI PowerPoint
3. Review Algorithms and complete ESI Quiz
4. Complete ESI competency
5. CAU Overview
6. Transfer Procedure review
7. Complete evaluation

**HANDOUTS**

1. ESI Quiz
2. Algorithm laminated card
3. ESI Competency/Skills Checklist
4. Program Evaluation
5. CAU Guidelines
6. CAU Competency (As needed)