

AAACN 41 YEAR HISTORY

May 1976 - May 2016

May 12-13, 1976 Champaign, Illinois Workshop for Nursing Directors and Supervisors, Co-sponsored by: American Group Practice Association (AGPA), Alexandria Virginia and Medical Group Management Association (MGMA), Denver, Colorado. Over 100 participants heard discussions about organization, philosophy and management styles, use of nursing staff in ambulatory care, current developments in the health care system, patient education in outpatient clinics, and expanded nursing roles.

1977 - Annual meeting held in Denver, Colorado in cooperation with the University of Colorado and the Medical Group Management Association.

1978 - President - Kay McGaw, Kaiser Permanente

Annual meeting held in Tucson Arizona sponsored by the University of Arizona. Discussions held about starting an organization. The first board meeting was held at the Pheasant Run Resort in St. Charles, Illinois, July 8, 1978. The first Board of Directors: President Kay McGaw, Board Members: Elaine Cutts, Ellen Marszalek, Sandra Reifsteck, and Yvonne Songy. Charter members were recruited and a membership directory was published. In September, a special issue of *Ambulatory Nursing Administration* was published.

1979 - President - Elaine Cutts, Thomas Davis Clinic

The first meeting of AAACN as an organization was held March 20-23 Annual in New Orleans. Bylaws were developed and AAANA began discussions with ANA. There were 223 members

1980 - President - Sandra Reifsteck, Carle Clinic Association

November 18-22, 1980 - AAANA members are invited to join with the American Academy of Medical Directors in attending the National Institute on Health Care Leadership and Management in Scottsdale, Arizona.
AAANA's 5th Annual conference held in Orlando Florida

1981 - President - Ellen Marzalek, University of Michigan

AAANA 6th Annual conference held in Las Vegas, Nevada

1982 - President - Yvonne B. Songy, Ochsner Clinic

1982 - March 1-4, 7th National Conference on Nursing Administration in Ambulatory Care was held in Williamsburg Virginia

New members joined in growing numbers. Benefits were added, such as the membership directory, and members were encouraged to submit papers for publication in the newsletter.

1983 – President: Leslie Robinson, Group Health Association

A special by-law was passed to recognize nursing administration as an autonomous group. A decision was made to engage a management firm to handle the operational end of the organization
AAANA Eighth Annual conference in San Antonio Texas
Decision made to retain the services of Anthony J. Jannetti, Inc as the management firm for AAANA. Ron Brady is Executive Director.
Subscription to Nursing Economics offered to all as a membership benefit

1984 – President: Barbara Ragland White, Medical College of Virginia

AAANA 9th Annual conference held in San Diego California

1985 – President: Elizabeth Murphy, Mt. Sinai Medical Center

AAANA's 10th Annual National Conference held April 21-24 at the Knickerbocker Hotel in Chicago
March 1985 the Board of Directors of AAANA sanctioned the establishment of a Task Force for Standards Development with Barbara White appointed as Chair of the Task Force. Task Force members included Elizabeth Murphy, Pam Speich, Lyn Gehring, Pat Miller, and Carol Price.
AAANA membership 800

1986 – President: Patricia Miller, Tulane University

AAANA's 11th Annual Conference held in Orlando Florida. The elections held this year were the first where the general membership voted on the position of president-elect. Baxter Travenol becomes the first corporate sponsor of AAANA

1987 – President: Betty Redwine, Kaiser Permanente

AAANA's 12th Annual Conference held in San Francisco
First Edition of AAANA Ambulatory Care Nursing Administration and Practice Standards published.

1988 – 1989 President Lois Swanston, Loyola University

Standards workshops are offered at various locations nationally
5-year strategic plan developed by the board, bylaw amendments were considered and efforts continued in internalizing Academy operations through formalized policy and procedure

1989 – 1990 President Stephen C. Anderson, University Hospital in Salt Lake City

Because AAANA was not regarded as a specialty, a significant amount of lobbying by President Stephen was required prior to AAANA joining NFSNO
AAANA membership reaches 1,080
The first meeting between AAANA and MGMA was held. President Stephen Anderson was the guest editor for the MGMA journal
Bylaws were rewritten
Association management contract with Anthony J. Jannetti was re-negotiated
The AAANA newsletter was officially named "Viewpoint"

The structure of regions was established and the current state and regional network representative structure was developed

The application process for LNG's was formalized and funds were established for local networking groups

1990 - 1991 President Mary Ann Moore, Virginia Mason Clinic

Membership at 1045

AAANA members participated in a survey for research priorities in ambulatory nursing
Strategic Planning Session held in Seattle with the Board of Directors anticipating the future of ambulatory care nursing to the year 2000

1991 - 1992 President Claire Hastings, University of Maryland Medical Center

Standards Revision Task Force Convenes

Education Steering Committee is formed

LNG Activity increases with formation of the Military Tri-Service Networking Group

Membership is 1195

1992 - 1993 President Elizabeth Dickey, Indian Health Service

The American Academy of Ambulatory Nursing Administration, AAANA becomes The American Academy of Ambulatory Care Nursing, AAACN

There are now 13 Local Networking Groups (LNG's) with the addition this year of the Gulf South LNG, the San Diego LNG, and the Colorado LNG

Membership is 1306

1993 - 1994 President Cindy Angiulo, University of Washington Medical Center

Strategic Planning takes place

Membership is 1401

Release of the Third Edition of the Ambulatory Care Nursing Administration and Practice Standards

Collaborative efforts begin with MGMA - co-sponsored educational programs and article exchange

1994 - 1995 President Jane Swanson, United States Navy

Special Interest Group's (SIG's) begin to form under the leadership of Leslie Harder. Eight SIG sessions are scheduled at the conference: Pediatrics, Telephone Triage, Workload Management, Managed Care/Case Management, Staff Education, Standards Implementation, Veterans Affairs, and Ambulatory Care Surgery

Membership at 1480

AAACN endorsed or cosponsored 11 educational workshops and conferences around the country
Anthony J. Jannetti pledged a \$1000 educational grant for the recipient of the AAACN Excellence Award. This Grant continues today.

The Research committee published the 1994 Annual Review of Ambulatory Care Nursing Research

1995 – 1996 President Linda D'Angelo, Carle Clinic Association

Membership is at 1502

AAACN begin publishing a column in Nursing Economics\$: Perspectives in Ambulatory Care

Several Collaborative programs were held on topics including telephone triage, role transition skills and implementation of standards

Formal alliance formed with MGMA to join in shared activities relating to education and networking, communications, membership marketing, members services, research and databases, and consulting services related to multidisciplinary team initiatives

1996 – 1997 President Becky Pyle, Kaiser Permanente

Telephone Nursing Practice Standards are published

Revised, 1996 Edition of Ambulatory Care Nursing Administration and Practice Standards

Membership at 1901

First industry partnership established with Hill-Rom

Hired our first Education Director on a part-time basis to assist in carrying out the educational agenda for AAACN

"The Future is Here" is published - a joint publication created by ANA and AAACN

Strategic Planning Session resulted in formation of new "Strategic Focus Areas" for AAACN:

Education, Research, Communication, Technology, and Marketing, Clinical Practice and Resources

1997 – 1998 President Joann Appleyard, FHP Health Care

Membership at 2016

Begin development of Telephone Nursing Practice Course

Website advisory committee established and AAACN has it's own website

1998 – 1999 President Sheila Haas, Loyola University

- AAACN collaborates with the American Nurses Credentialing Center (ANCC) to develop and offer an ambulatory nursing certification exam
- AAACN collaborates with the American Board of Perianesthesia Nursing Certification in the ongoing development of the Certified Ambulatory Perianesthesia certification exam
- Conceptual Framework developed for Ambulatory Care Nursing
- Editor hired to coordinate the publication of the first edition of the Ambulatory Care Nursing Core Curriculum Textbook, to be published by W.B. Saunders Company
- Examination Preparation Guide published as a resource for certification exam
- Membership at 2086

1999 – 2000 President Peg Mastal, Health Services for Children with Special Needs, Inc.

- Developed and presented review course for nurses taking the certification exam
- Strategic Plan review and revision
- Membership at 2002
- 92 nurses take the first Certification Examination in ambulatory care nursing offered by ANCC in October 1999.
- Strategic Plan 2000-2003 developed.
- Authors writing Core Curriculum textbook in ambulatory care nursing.
- President presented an AAACN poster session at the International Council of Nurses in London, June 1999.

- Becky Pyle, Editor of Viewpoint presented a concurrent session at the International Academy of Nurse Editors Meeting in Australia.
- AAACN publishes position statement endorsing Multistate Licensure.
- Third edition of the Ambulatory Care Nursing Administration and Practice Standards published in March 2000.
- Second edition of the Telephone Nursing Practice Standards published in June 2000.
- Nurses from Japan present at the AAACN Annual Conference.
- AAACN celebrates 25 years of annual conferences - silver jubilee at the conference in Orlando.

2000 – 2001 Shirley M. Kedrowski, Stanford University Medical Center Stanford CA.

- The first edition of the text Ambulatory Care Nursing Core Curriculum had its debut at the 2001 AAACN conference
- The AAACN web site: www.aaacn.org had a makeover with improved features and links.
- The American Nurses Credentialing Center (ANCC) eliminated the BSN requirement for the ambulatory care nursing certification exam
- AAACN Bylaws revision resulted in new membership categories: Affiliate members: non RN professionals with an interest in ambulatory care nursing; Senior members, who have been active members for three years prior to reaching the age of 62 and Student members who are enrolled in a professional college or school of nursing and are studying toward initial licensure
- AAACN Launched a New Scholarship Program with money raised at the Silent Auction held during the annual conference
- Hill-Rom, Corporate sponsor, hosted the October 2000 AAACN Board meeting.
- Two unrestricted educational grants were received to provide full sponsorship for the Nov/Dec 2000 Viewpoint by Roche Pharmaceuticals and the Jan/Feb 2000 Viewpoint by Purdue Pharma L.P.
- AAACN received the 2000 Hartford Institute for Geriatric Nursing/NOLF Award for Exceptional Effort in Bringing Geriatric Nursing Best Practices to Specialty Nurses.
- AAACN endorsed the TeleHealth Benchmarking Survey ©.
- The second edition of the Telehealth Nursing Administration and Practice Standards is now available.
- AAACN member, Elizabeth A. Jerabeck served as a member of the National Certification Corporation (NCC) Telephone Nursing Practice Content Team.
- AAACN member, Candia Baker Laughlin representing ANA and AAACN, served as a member of the Practice Expense Advisory Group (PEAC).
- AAACN offered two Ambulatory Care Certification Review Courses. One at Cleveland Clinic in September 2000 and a post conference course in Nashville
- Telehealth Nursing Practice Core Course Manual was completed.
- Sally Russell, MN, RN, C Director of Education Services at Anthony J. Jannetti, Inc. hired as the new AAACN Education Director.
- Viewpoint Index of Articles: 1998 - current and Nursing Economic\$: Perspectives In Ambulatory Care Index of Articles, 1997-current made available on line at the AAACN web-site.
- Cynthia Marquardt served as the AAACN Rep for the Test Development Committee for ANCC.

2001 - 2002 - E Mary Johnson, RN,BSN,C,CAN Cleveland Clinic Foundation, Cleveland Ohio

- Partnership with Digiscript and AAACN for virtual education programs developed and offered to membership. CD Rom of Ambulatory Care Nursing Certification Review Course and TNPCC completed and promoted for professional development of members.
- JCAHO representative from AAACN appointed to Professional Technical Advisory Committee for Ambulatory Care- (PTAC) effective January 2002
- AAACN participation in the national initiative -"A Call to the Profession"- in which most professional nursing organizations have agreed to work on consistent goals related to promoting the nursing profession in the country over the next 5 years.
- AAACN invited to participate in Invitational Conference on Cardiovascular Health for Women. AAACN member, Nancy Albert, MSN, RN, CCNS, CCRN, CNA was our representative.
- AAACN invited and participated in Nursing Leadership Academy for End of Life Care Conference, The purpose of this conference is to develop agenda for education of AAACN members about End of Life issues affecting patient care delivery.
- AAACN participated in creation of the Nursing Organizations Alliance (NOA) during fall 2001 year. This new professional organization was created to promote networking on an ongoing basis among and between specialty nursing organizations. This new organization is a merger of NOLF and NFSNO of times past.
- Board of Directors completed a comprehensive review and update of AAACN's policy and procedure manual. This document is on CD for efficient future review.
- AAACN Board of Directors initiated a survey called "Let's Talk". It's an assessment of membership - through direct contact with a random selection of members. The results of this survey data were used in Leadership planning of Pre-Conference and in helping define AAACN strategic goals for our future.

2002-2003 Candia Baker Laughlin MS, RN, C, University of Michigan Health System

- "Grand Scan Plan" conducted to obtain information from membership about the critical issues in their ambulatory care work environment. Information shared and feedback solicited in several issues of *Viewpoint*.
- Strategic conversations in Board meetings, using environmental scanning and other sources of data resulted in the identification of "Mega Issues." Published both in *Viewpoint* and in *Nursing Economic\$*. Identified the AAACN business priorities for the near term based upon environmental scan, Mega Issues and status of products and finances.
- Successfully negotiated with ANCC to change the requirements for certification in Ambulatory Care Nursing to be a stand-alone exam (non-modular), dropping requirement of additional testing for core nursing knowledge or other certification. Ambulatory Care is a specialty!
- Initiated update of *Ambulatory Care Nursing Administrative and Practice Standards* and the *Telehealth Nursing Practice Administrative and Practice Standards*
- AAACN represented at meetings of Contemporary Forums, the Forum on Healthcare Leadership, the Alliance of Nursing Organizations, Academy of Medical Surgical Nursing,

Nursing Leadership Academy for End of Life, American Association of Critical-Care Nurses, Association of Women's Health, Obstetric and Neonatal Nurses and AORN.

- Laughlin and president-elect, Catherine Futch, attended inaugural meeting of Nursing Organizations Alliance's ("The Alliance").
- **Web site www.aaacn.org** began reconstruction and implementation of e-commerce on AAACN Web site, but go live date delayed..
- *Viewpoint* modified to new format with color and new graphics.
- Implemented new AAACN tag line, "Real Nurses. Real Issues. Real Solutions."
- AAACN leaders'/members' public relations skills encouraged by "Telling Your Story" theme in *Viewpoint* and through media training by Janet D'Alesandro at conference.
- AAACN leaders published articles or were interviewed for input for outside publications or associations, including *American Assoc. Of Colleges of Nursing White Paper on Clinical Nurse Leader Role*, *Nursing Spectrum*, *Advance*, *Vital Signs*, Nursing Leadership Forum and Nursing Executive Center, The Advisory Board.
- Practice Evaluation and Research Committee's proposal for the **study of staffing models** in ambulatory care settings completed.
- The **Telehealth Nursing Practice Core Course** presented as a pre-conference for the two Contemporary Forums conferences.
- Live chat on Telehealth Nursing led by Maureen Espensen and Penny Meeker sponsored by *Nursing Spectrum*.
- Maureen Espensen and Penny Meeker recognized with award at conference for their "Above and Beyond" work to support and advance telehealth nursing in AAACN.
- Laughlin on review panel to update ANA *Scope & Standards for Nurse Administrators*. Published 12/03.
- AAACN added its voice to **Americans for Nursing Shortage Relief Alliance** (ANSR alliance), nursing and health related organizations committed to relieving our Nation's nursing shortage.
- AAACN signed letters of support to draft legislation for the appropriations of the Nursing Reinvestment Act funding. Members updated on legislative issues regularly through broadcast emails and *Viewpoint*.
- Corporate sponsorships established with *Nursing Spectrum*, Purdue Pharma L.P. and HMS Northwest.
- Sheila Haas, PhD, RN, FAAN, former AAACN president, appointed to represent AAACN on the **Editorial Board of *Nursing Economic\$***.

2003-2004 Catherine J. Futch, MN, RN, CNAA, CHE, CHC, Kaiser Permanente, Atlanta, Georgia

Identified 4 strategic goals for 2003. Each goal and its related accomplishments follow.

Goal One: Be the Voice of Ambulatory Care Nursing

- Appointed Anita Markovich as the AAACN representative to the JCAHO Technical Advisory Committee for Ambulatory Care.
- Continued participation in John's Hopkins Nursing Leadership Academy for End of Life Care with E. Mary Johnson as our representative.
- Endorsed the JCAHO Universal Protocol for Preventing Wrong Site, Wrong Procedure, Wrong Person surgery.

- Donated to the Americans for Nursing Shortage Relief Fund
- Introduced our new E-Commerce Website
- Continued our participation in the Nursing Organizations Alliance with a major focus for 2004 of identifying effective strategies for improving the workplace.
- Endorsed the California Institute for Nursing & Health Care (CINHC) an organization led by Deloras Jones and focused on addressing nursing and health care issues with statewide implications for California.

Goal Two: Promote Professional Practice

- Negotiated with the American Nurses Credentialing Center (ANCC) to change the ambulatory care certification from a modular to a full certification examination.
- Updated the Telephone Nursing Practice Core Course manual and added 20 hours of contact credit.
- Revised the Telehealth Resource Directory
- Revised the Administration and Practice Standards for Telehealth Nursing Practice and Ambulatory Care Nursing Administration
- Implemented the Nurse Competence in Aging Grant from the American Nurses Association

Goal Three: Strengthen AAACN Resource Base

- Introduced our new E-Commerce Website offering an online membership directory, a shopping cart, a career center, online registration for conferences, live chat rooms and the ability to update an individual membership data base.
- Offered the first AAACN Audio Conference on "Linking Performance and Staffing (or How to Prove Your Intuition is Right).
- Added the Corporate Affiliate Membership as a category of membership.

Goal Four: Develop AAACN Leadership Ability and Capacity

- Identified and began to address three critical questions strategic to the continued success and strength of AAACN (How can we articulate the value of AAACN to our customers, our corporate sponsors, our employers, our professional community and our members? How can we articulate a strategy to achieve and sustain financial stability within the next three years? How do we establish meaningful connectivity between the national organization and its grass roots members and potential members?).
- Offered the Viewpoint series of articles on Nurses and Legislation by Regina Phillips.
- Sought, found interest for and implemented a Leadership Special Interest Group and an Education Special Interest Group.
- Established the John H. Reck memorial scholarship established the Swan family to fund leadership education.
- Renewed Management Firm contract with A.J. Jannetti, Inc. for an additional 5 years.

2004-2005 Kathleen P. Krone, MS, RN, Chelsea Community Hospital, Ann Arbor, MI

- Awarded Society of National Publications (SNAP) Silver Award for Viewpoint.
- Established a new AAACN Web home page editor, Candy Laughlin (past president), to update news of interest to ambulatory care nurses monthly.
- Conducted major strategic planning effort to develop 3-5 year plan.
- Passed by-laws amendment to change dues and fiscal years to calendar year.
- Established new Leadership and Patient Education Special Interest Groups.
- Established expert panel of member volunteers to answer practice inquiries via the Web site, e-mail, and phone.

- Continue representation to JCAHO Professional-Technical Advisory Committee for Ambulatory Care with Anita Markovich (representative) and Chris Ruygrok (alternate).
- Established partnership to allow Contemporary Forums to offer AAACN's Telehealth Nursing Practice Core Course (TNPCC) at their CE At Work workshops.
- Signed an endorsement agreement with The Forum on Health Care Leadership.
- Continued participation in John's Hopkins Nursing Leadership Academy for End of Life Care, Endorsed the National Consensus Project Clinical Guidelines for Palliative Care.
- Took Ambulatory Care Nursing Certification Review and Telehealth Nursing Practice Core Course (TNPCC) on the road.
- Added new C.E. offerings via audio-conference and Viewpoint articles.
- Received second half of the Nurse Competence in aging grant from the American Nurses Association.
- Endorsed the American Society for Pain Management Nursing Position Statement on the Use of Placebos in Pain Management
- Established Viewpoint Writer's Award.
- Began offering CD ROMs of the Annual Conference recorded by Digitell, Inc.
- Cleveland Clinic Foundation began offering paid membership to AAACN for it's nurses.
- Signed agreement with ComNet to solicit membership renewals.
- Partnered with the People to People Ambassador programs to plan an ambulatory nursing delegation to China.
- Developed an annotated bibliography product on ambulatory care nursing staffing.
- Continued to participate as a member of the Americans for Nursing Shortage Relief.
- Developed an ambulatory care nursing staff orientation competency product.
- Developed a new roommate match service for the annual conference.
- Supported the first Air Force Health Care Integrators Conference, to occur during the AAACN annual conference.
- Made available products to recognize Ambulatory Care Nurses during National Nurse Week.
- Continued to contribute to the American Nurses Credentialing Center Content Expert Panel, including contributions to the ANA Ambulatory Standards.
- Continue to participate in the Nursing Organizations Alliance, particularly the healthy workforce initiative.
- Beth Ann Swan (Treasurer) was invited to participate on the National Quality Forum's Ambulatory Care Performance Measures project as a member of the Review/Steering Committee.
- Established a AAACN Past Presidents Founders Scholarship Fund under the leadership of Past Presidents Joanne Appleyard, Liz Dickey, Becky Pyle, and Sandy Reifsteck.

2005-2006 Regina C. Phililps, MSN, RN, Humana, Inc., Chicago, IL

- Membership increased by 33%.
- Obtained copyright from original publisher to revise and publish the Core Curriculum for Ambulatory Care Nursing, 2nd Edition. Completion date: August 2006.
- Instituted first ever group membership program with Cleveland Clinic Foundation (CCF), enrolling 129 new members whose dues are paid by CCF.
- Developed new membership brochure to enhance AAACN's marketing initiatives.

- Conducted survey to determine the *value that ambulatory care nurses provide to their employer/workplace.*
- Appointed Ambulatory Care and Telehealth Standards Review Task Forces to begin review of standards in accordance with our every two year review commitment.
- Extended U.S. Air Force Health Care Integrator meeting in conjunction with 2006 annual conference to a full day.
- Future annual conference site approved: 2007 "*Leading a Culture of Change*" - Las Vegas,
- Completed final requirements for 2 yr. Hartford Foundation Nurse Competence in Aging Grant.
- Appointed a member to serve on National Council of State Board of Nursing Panel on Continued Competence.
- Members continue to serve on ANCC Content Expert Panel for the Ambulatory Care Certification exam, JCAHO Professional/Technical Advisory Committee, and CINHC - California Institute for Nursing Health.
- Member participated in ANA National Nursing Stakeholders Meeting to establish essential genetic and genomic competencies for all nurses.
- Endorsed *The Essential Nursing Competencies and Curricula Guidelines for Genetics and Genomics*
- Appointed a member to serve on *HCPRO Briefings in Ambulatory Accreditation Advisory Panel.*
- Formed an affiliation with Pritchett & Hull, Inc. to market their patient education materials to AAACN members and earn royalties on sales through AAACN
- Past President led nursing delegation to China through People to People program.
- Exhibited at Pediatric Nursing conference to further educate nurses about the education and opportunities available through AAACN.
- Conducted "outreach calls" to members who were victims of the hurricane disasters.
- Released three new education resources: ♦*Guide to Ambulatory Care Nursing Orientation & Competency Assessment*, ♦*Ambulatory Care Nurse Staffing: An Annotated Bibliography* ♦*Telehealth Nursing Practice Resource Directory. Directory updated in 2006.*
- Endorsed the *Environmental Defense preservation of Antibiotics for Medical Treatment Act*

2006 - 2007 Beth Ann Swan, PhD. CRNP, FAAN, Thomas Jefferson University, Philadelphia, PA.

- Ended 2006 fiscal year with a record breaking 2,071 members.
- Published the *Core Curriculum for Ambulatory Care Nursing, 2nd Edition* August 2006, with 9 new chapters and over 30 contact hours.
- Conducted successful 31st annual conference in Atlanta, GA with over 600 participants.
- Conducted Ambulatory Care Nursing Certification Review Courses in New Jersey, Massachusetts, Texas, and Ohio.
- Conducted Telehealth Nursing Practice Core Course in Arizona, New York, and Ohio, Indiana, Pennsylvania, Texas, and Denver.
- Developed a Group Membership Program for ambulatory facilities that commit a minimum of 25 nurse members annually. Completed successful pilot program with Cleveland Clinic.
- Developed new marketing materials: membership brochure, poster, and quick screen.

- Received the Hartford Institute for Geriatric Nursing Grant to include care of the elderly content in revisions of the ambulatory and telehealth standards revisions in 2007.
- Accepted an invitation to participate as a consultant on an AHRQ research grant.
- Participated in the American Journal of Nursing Cancer Stakeholders meeting 11/06.
- Exhibited at ANCC Magnet Conference 10/06.
- Provided continuing education via 5 LIVE audio seminars to 109 sites with over 500 listeners.
- Changed board candidate requirement to "President-Elect must have served as a voting member of the board within the last 2 years.
- Published results of *Value of Ambulatory Care Nursing* survey in Viewpoint newsletter.
- Released 5 New/Updated products at conference: 2007 editions of the Ambulatory Care **and** Telehealth Nursing Practice Standards, Ambulatory Care Nursing Review Questions (Self-Assessment), Telehealth Nursing Practice Resource Directory 2007, and a self-study on telehealth nursing offering CE credit.
- Featured on Johnson & Johnson's discovernursing.com website.
- Interviews with AAACN members appeared in several publications (Nursing Spectrum, Telephone Triage Times, Advance for Nurses).
- Endorsements:
 - ✓ 2007/2008 National Ambulatory Medical Care Survey (NAMCS).
 - ✓ Supported Alliance for Aging Research Blue Ribbon Commission on Geriatric Health Care.
 - ✓ Joined ACT-AD Coalition to accelerate development of potential cures/treatments for Alzheimer's disease.
 - ✓ Endorsed ANA Position Statements titled: Privacy and Confidentiality Assuring Patient Safety, The Employer's Role in Promoting Healthy Nursing Work Hours Assuring Patient Safety, and The Registered Nurses' Responsibility to Guard Against Working When Fatigued.
 - ✓ Commented on ANA position statement on Assuring Patient Safety: The Registered Nurses' Responsibility to Guard Against Working When Fatigued.
 - ✓ Signed on to ONS letter in support of increased funding for the Nursing Workforce Programs at the Health Resources and Services Administration (HRSA) in the fiscal year 2007 Labor-Health and Human Services (LHHS) Appropriations Bill.
- AAACN members served on the following national panels:
 - ✓ *Joint Commission on Accreditation of Healthcare Organization's Professional and Technical Advisory Committee (JCAHO PTAC)* for ambulatory care standards.
 - ✓ *American Nurses Credentialing Center (ANCC)* ambulatory certification test development.
 - ✓ *National Council of State Boards of Nursing's (NCSBN)* registered nurse panel of experts on continued competencies.
 - ✓ Alliance Organization of the *Americans for Nursing Shortage Relief (ANSR)* and was one of the host organizations at the May 2006 congressional briefing on the economic value of nursing.
 - ✓ *HCPPro* an organization that provides information to the healthcare compliance, regulation, and management industry.
 - ✓ Steering Committee of the *National Quality Forum (NQF)* for standardizing ambulatory care performance measures.

- AAACN members presented and/or staffed exhibit booths at the following national meetings:
 - ✓ Keynote speaker at Children's National Medical Center's Pediatric Ambulatory Nursing Conference.
 - ✓ Physician Referral.
 - ✓ American Organization of Nurse Executives (AONE).
 - ✓ Emergency Nurses Association (ENA).
 - ✓ Louisiana State University Health Science Center.
 - ✓ St. Mary Medical Center 's Professional Nursing Organization Day.
 - ✓ Geisinger Medical Center's Leadership Development Program.

2007 - 2008 Charlene Williams, MBA, BSN, RNC, BC, WakeMed OneCall, Raleigh, NC

Released 4 updated products at annual conference:

- ◆ Ambulatory Care Nursing Administration and Practice Standards, 7th Edition
- ◆ Telehealth Nursing Practice Administration and Practice Standards, 4th Edition
- ◆ Ambulatory Care Nursing Review Questions, 2nd Edition
- ◆ Telehealth Nursing Practice Resource Directory, 2007 Edition

Won an APEX award for *Viewpoint* newsletter, new membership brochure, and poster.

Conducted successful 32nd annual conference in Las Vegas, NV with over 700 participants. Offered Ambulatory Care Nursing Certification exam for the first time at the conference. Conference sessions available for the first time in an On-line Library. 2009 conference to be held in Philadelphia.

Conducted two meetings to address the mega questions of:

- How can AAACN increase value to sustain and retain members?
- What is AAACN's role in the future of telehealth nursing practice?

These sessions resulted in strategies to address the issues.

Instituted offering 2 free CE articles per year to add additional "value" to membership in AAACN.

Announced Group Membership Program - Facilities enrolling 25 or more nurses pay reduced dues. Cleveland Clinic has enrolled over 200 of their nursing staff in this program.

Conducted Ambulatory Care Nursing Certification Review Courses "on the road" in various cities. Conducted Telehealth Nursing Practice Core Course "on the road" in Colorado (2X).

Provided continuing education via LIVE audio seminars. Topics included Patient Safety, Nurse Licensure Compact, and Ambulatory Coding.

Conducted surveys on how our education products are being used, a retention survey, and a telehealth nursing practice survey.

Continued representation on: American Nurses Credentialing Center Content Expert Panel for the Ambulatory Care Nursing Certification Exam, California Institute for Nursing Health, HCPro

Advisory Panel, JCAHO Professional/Technical Advisory Committee, including membership in the Nursing Organizations Alliance.

2008 – 2009 Karen Griffin, MSN, RN, CNAA, South Texas Veterans Healthcare System, McAllen, TX

- Held Telehealth Visioning Meeting to address AACN's role in the future of telehealth nursing practice.
- Collaborated with the American Nurses Credentialing Center (ANCC) to enhance the telehealth content of the ambulatory care nursing certification exam.
- Held meeting to determine the need to define the clinical roles within ambulatory care: APRN, RN, LPN, Unlicensed Assistive Personnel (UAP).
- Addressed the mega question "How do we capitalize on the limited human resources (staff & volunteers) to move the organization forward?"
- Held a successful 33rd annual conference with 676 attendees. Offered ANCC's Ambulatory Care Nursing Certification exam.
- "Going Green" with 2009 conference. Changes include on-line syllabus and evaluations. Attendee, plus two colleagues receive free access to full conference for one year.
- Planning to launch social networking strategies.
- Appointed a Legislative Committee.
- Introduced revised Review Questions and NEW Telehealth Nursing Practice Essentials introduced at the annual conference with a book signing by Editor and contributors.
- Selected San Antonio, TX as the site for the 2011 conference. 2010 - Las Vegas.
- Bylaws reviewed and updated.
- Provided continuing education via live audio seminars. Topics included: Cultural Diversity, Health Literacy, Telehealth Nursing Practice, and Unlicensed Assistive Personnel.
- Supporting Veteran's Administration "Let's Get Certified" initiative by offering AACN study resources at a special discount.
- Established a liaison relationship with the American Academy of Pediatrics Section on -Telehealth Care.
- Representative serving on American Colleges of Nursing Staff Nurse Advisory Group to assist with advancing the role of the Clinical Nurse Leader.
- Begin work on revising ambulatory and telehealth standards for release in 2010.
- Introduction of a "Town Hall" open forum at 2009 conference.
- Introduction of new Web Site offering social networking and more.
- Implement retention strategies to retain members and enroll new members especially in this poor economy.

2009 – 2010 Kitty Shulman, MSN, RN,C, St. Luke's Regional Medical Center, Boise, ID

- Approved free Viewpoint CEs for members to add value to membership in AACN.
- Offered members the option of receiving ViewPoint via E-mail, instead of by mail.
- Held successful 35th anniversary conference with 737 attendees. Moved conference to a middle of the week schedule in response to participant requests. Continued with eco-friendly conference by asking participants to print speaker materials from Online Library and offering mini syllabus.
- Submitted revised Scope and Standards of Practice to ANA for endorsement. Request was declined.

- Made changes to Ambulatory Care Nursing Conceptual Framework.
- Completed and released two updated publications at annual conference:
 - ◆Scope and Standards of Practice for Professional Ambulatory Care Nursing, 8th Edition. Scope of Practice added to this resource.
 - ◆Ambulatory Care Nursing Orientation and Competency Assessment Guide, 2nd Edition
- Held 2nd Town Hall at conference to review a draft Position Statement on the Role of the RN in Ambulatory Care. Began work on white paper in support of position statement.
- Provided continuing education via LIVE audio seminars. Topics included: *Current Concepts in Telephone Triage with Focus on Pediatrics; Developing an Ambulatory Specific Preceptor Program; Evidenced Based Strategies-Proper Diabetic Foot Examinations; Immunizations Update; and Building a Mentor Program for Remote Telehealth Staff.*
- Released AAACN's first position statement in support of Multistate Licensure Compact
- Offered NEW Conference Scholarships to members.
- Conducted the following membership surveys:
 - Asked members to complete Ambulatory Roles Survey
 - Asked members to review draft of Multi State Licensure Position Statement
 - Asked members to review proposed change to Conceptual Framework
 - Asked members to review draft of Ambulatory Scope of Practice and Standards, 8th Edition
 - Asked members what services they value most and how they prefer to network with other members.
- Renewed support for another year in Veteran's Administration "Let's Get Certified" initiative by offering AAACN study resources at a special discount.
- Signed agreement with University of Phoenix to offer college credit for any of AAACN's CE programs (Core, ViewPoint, Online Library) to students.
- Made decision to hire strategic planning consultant to assist with strategic planning for AAACN's future.
- Took cost cutting steps to ensure financial stability in struggling economy.
- Participated in conference to identify nurse sensitive indicators for ambulatory care nursing.
- Ended 2009 with 2,051 members.

2010 - 2011 Traci Haynes, MSN, RN, BA, CEN, National Healing Corporation, Scottsdale, AZ

- Released *Scope and Standards of Practice for Professional Ambulatory Care Nursing*, 8th Edition.
- Released *Ambulatory Care Nursing Orientation and Competency Assessment Guide*, 2nd Edition.
- Released position statement on the role of the RN in ambulatory care.
- Developed and implemented a new Strategic Plan
- Revised and released an updated definition of ambulatory care nursing practice.
- Provided first Webinar on a Telehealth Nursing Topic.
- Offered a Web site toolkit to help ambulatory facilities achieve magnet status.
- Held second largest annual conference in Las Vegas, NV with 737 attendees, a 29% increase from the previous year.
- Continued affiliation with ANCC to promote certification in ambulatory care. Appointed an AAACN representative to the Content Expert Panel.
- Continued participation in JCAHO Professional Technical Advisory Committee, American Academy of Pediatrics Section on Telehealth Care, Nursing Community, and Americans for Nursing Shortage Relief coalition.

- Continued affiliation with American Academy of Pediatrics Society on Telehealth Care.
- Continued endorsement of 2011/2012 National Ambulatory Medical Care Survey (NAMCS).
- Reviewed and endorsed American Nurses Association Scope and Standards of Practice, 2nd Edition, 2010
- Holding 36th annual conference in San Antonio, TX.
- Implemented a new data base system.

2011 – 2012 Linda Brixey, RN, Kelsey Seybold, Missouri City, TX

- Published 5th Edition of the Scope and Standards of Practice for Professional Telehealth Nursing.
- Released a position statement on the Role of the RN in Ambulatory Care.
- Implemented a new strategic plan.
- Created a strategic message, introduced a new tagline, and redesigned the logo.
- Introduced a new health care reform column in the newsletter.
- Introduced webinars for member education in addition to an Online Library.
- Assembled a panel to explore the development of care coordination competencies for RNs in ambulatory care.
- Joined ANA as an Organizational Affiliate member. Reviewed and endorsed ANA Scope and Standards of Practice, 2nd Edition.
- Participated in external collaborations: JCAHO Professional Technical Advisory Committee, American Academy of Pediatrics Section on Telehealth Care, Nursing Community, Americans for Nursing Shortage Relief coalition, Association of Rehabilitation Nurses Task Force, and National Council State Boards of Nursing Nurse Licensure Compact Coalition.
- Participated in the VA/DoD Let's Get Certified Campaign for the 4th year offering discounted study materials to nurses preparing to take the ambulatory certification exam.
- Presented Certification Review Courses hosted by facilities seeking to prepare their nurses for ambulatory care nursing certification.
- Presented Telehealth Nursing Practice Core Courses to educate nurses providing telehealth nursing care.
- Released a revised Telehealth Nursing Practice Resource Directory.
- Completed a Web site toolkit to help ambulatory facilities achieve magnet status.
- Held successful 36th annual conference in San Antonio, TX with a focus on health care reform. 631 total attendees.
- Conducted annual Leadership Symposium at annual conference with volunteer leaders to develop strategies for the future.
- Continued endorsement of 2012 National Ambulatory Medical Care Survey (NAMCS).

2012 – 2013 Suzanne N. Wells, MSN, RN, St. Louis Children's Hospital Answer Line, St. Louis, MO

- Developed a position paper on the Role of the RN in Ambulatory Care.
- Completed Phase I and II in the development of Care Coordination Competencies.
- Completed a Telehealth Managers toolkit that is offered free to members to assist them in their Telehealth nursing practice.
- Held record breaking 37th annual conference in Lake Buena Vista, FL with 756 total attendees.
- Published the 3rd edition of the Core Curriculum for Ambulatory Care Nursing (release November 2012)
- Signed on to the "Joining Forces" initiative

- Joined an alliance of nursing groups that support The DAISY Foundation, an organization that gives grants and awards to outstanding nurses.
- Participated in the VA/DoD Let's Get Certified Campaign for the 5^h year offering discounted study materials to nurses preparing to take the ambulatory certification exam.
- Participated in external collaborations: Joint Commission Professional Technical Advisory Committee, American Academy of Pediatrics Section on Telehealth Care, Nursing Community, Americans' for Nursing Shortage Relief coalition, Association of Rehabilitation Nurses Task Force, National Council State Boards of Nursing Nurse Licensure Compact Coalition, and Health Information & Management Systems Society.
- Served as content experts for the CDC in their development of a Nurse Triage Line for the dissemination of antivirals in the event of a severe influenza pandemic.
- Continued endorsement of 2012 National Ambulatory Medical Care Survey (NAMCS).
- Endorsed Graduate-Level QSEN Competencies: Knowledge, Skills and Attitudes
- Endorsed Professional Nurse Coach Role: Defining Scope of Practice and Competencies, First Edition (2012) - developed by Professional Nurse Coach Workgroup (PNCW).
- Participated in AARP Maximizing RN Potential Workgroup.
- Participated in Joint Commission Overuse Summit
- Commented on ANA Position Statement on Care Coordination. Also commented on RN Delegation to UAPs.
- Presented Certification Review Courses hosted by facilities seeking to prepare their nurses for ambulatory care nursing certification.
- Presented Telehealth Nursing Practice Core Courses to educate nurses providing telehealth nursing care.

2013 - 2014 Susan M. Paschke, MSN, RN-BC, NEA-BC, Visiting Nurse Association of Ohio, Cleveland, OH

- Ended 2013 with the most members in AAACN history: 3,031.
- Developed Care Coordination Competencies. Began the development of a care coordination and transition management core curriculum text and course.
- Appointed representative to ANA Care Coordination Panel - Steering Committee.
- Appointed a Nurse Sensitive Indicator Task Force to develop and identify nurse sensitive processes and outcome indicators related to the role of the RN in ambulatory care.
- Appointed an RN Residency Task Force to develop a white paper that describes the need and criteria for an Ambulatory RN Residency Program.
- Collaborating with Gannett Health Care Group to offer an Ambulatory Care Nursing Certification Review Intensive CE Series.
- Released 4th edition of the Ambulatory Care Nursing Review Questions to assist nurses in achieving certification.
- Became a Supportive Association of the DAISY Foundation to recognize outstanding ambulatory nurses.
- Joined National Alliance for Quality Care (NAQC).
- Announced new perpetual certification scholarship honoring a Past President.
- Participated in external collaborations: Joint Commission Professional Technical Advisory Committee, American Academy of Pediatrics Section on Telehealth Care, Nursing Community, Americans for Nursing Shortage Relief coalition, CDC Clinician Outreach and Communication

Activity (COCA), Joining Forces initiative, National Council of State Boards of Nursing Nurse Licensure Compact Coalition, and Health Information & Management Systems Society.

-Endorsed the National Consensus Project for Quality Palliative Care, 3rd edition of Clinical Practice Guidelines.

2014 – 2015 Marianne Sherman, MS, RN-BC, University of Colorado Hospital, Aurora, CO

-Published *Care Coordination and Transition Management (CCTM) Core Curriculum* and developed complementary online education modules.

-Appointed task force to develop *Care Coordination and Transition Management Scope and Standards of Practice*.

-Collaborating with the Medical-Surgical Nursing Certification Board (MSNCB) to develop a Care Coordination and Transition Management (CCTM) certification exam available fall 2015.

-Published Ambulatory RN Nurse Residency white paper: *The Need for an Ambulatory Nurse Residency Program*.

-Nurse Sensitive Indicator Task Force continues to develop and identify nurse sensitive processes and outcome indicators related to the role of the RN in ambulatory care.

-Ended 2014 with 3,000 members.

-Held record-breaking 40th anniversary conference in Lake Buena Vista, FL with 800 attendees.

2015 – 2016 Nancy May, MSN, RN-BC, NEA-BC, University of Michigan Health System, Ann Arbor, MI

- In collaboration with the Medical-Surgical Nursing Certification Board (MSNCB) developed a Care Coordination and Transition Management (CCTM) certification exam.

-Collaborated with the American Association of Nurse Executives (AONE) to release a joint statement on *The Role of the Nurse Leader in Care Coordination and Transition Management across the Health Care Continuum*. Representatives from both associations will present on this topic at each organization's annual conference.

-In partnership with HealthStream and Kaiser Permanente, developed second generation interactive online Care Coordination and Transition Management Course.

-Nurse Sensitive Indicator Task Force continues to develop, identify, and test nurse sensitive processes and outcome indicators related to the role of the RN in ambulatory care.

-In collaboration with Wolters Kluwer, developed ambulatory nursing procedures for a Lippincott publication.

-Implemented "Connected Community" list serve platform to better serve member networking needs.

-Celebrated 40th anniversary at 2015 conference with record breaking attendance of 800 nurses.

LIST OF AAACN ANNUAL CONFERENCES

- 1976 1st Meeting - Champaign Illinois with MGMA and AGPA sponsorship
- 1977 2nd annual conference - Denver Colorado with MGMA and University of Colorado
- 1978 3rd annual conference - Tucson Arizona
- 1979 4th annual conference - New Orleans Louisiana
- 1980 5th annual conference - Orlando Florida
- 1981 6th annual conference - Las Vegas Nevada
- 1982 7th annual conference - Williamsburg Virginia
- 1983 8th annual conference - San Antonio
- 1984 9th annual conference - San Diego California
- 1985 10th annual conference - Chicago Illinois
- 1986 11th annual conference - Orlando Florida
- 1987 12th Annual Conference - San Francisco
- 1988 13th annual conference - New York City
- 1989 14th annual conference - New Orleans
- 1990 15th annual conference - Reno Nevada
- 1991 16th annual conference - Orlando Florida
- 1992 17th annual conference - San Antonio
- 1993 18th annual conference - Chicago
- 1994 19th annual conference - San Diego
- 1995 20th annual conference - Washington DC
- 1996 21st annual conference - New Orleans
- 1997 22nd annual conference - Seattle
- 1998 23rd annual conference - Atlanta
- 1999 24th annual conference - San Francisco
- 2000 25th annual conference - Orlando
- 2001 26th annual conference - Nashville
- 2002 27th annual conference - New Orleans
- 2003 28th annual conference - Tampa Florida
- 2004 29th annual conference - Phoenix Arizona
- 2005 30th annual conference - San Diego
- 2006 31st annual conference - Atlanta
- 2007 32nd annual conference - Las Vegas
- 2008 33rd annual conference - Chicago
- 2009 34th annual conference - Philadelphia
- 2010 35th annual conference - Las Vegas
- 2011 36th annual conference - San Antonio
- 2012 37th annual conference - Lake Buena Vista, FL
- 2013 38th annual conference - Las Vegas
- 2014 39th annual conference - New Orleans
- 2015 40th annual conference - Lake Buena Vista, FL
- 2016 41st annual conference - Palm Springs, CA